

Mediators & Arbitrators of America
 dba Sensitivity Training Classes/Programs/Coaching
 A Division of Austin Texas Mediators LLC
 www.MAAprograms.com



Capability Statement

Summary:

Mediators & Arbitrators of America (MAA) consists of experienced educators, lawyers, veterans, law enforcement officers, mental health professionals and business owners who **mediate and arbitrate disputes**. MAA also provides strategic communication courses, executive coaching and **sensitivity training**. With such diverse backgrounds and exceptional credentials, including extensive consulting experience, MAA can bring differing perspectives that promote creative solutions, cultural awareness and success.

Capabilities:

Expert Strategic Communication Training and Support Services

MAA offers communication and leadership development courses that promote the management and resolution of workplace needs more effectively. MAA's programs include executive coaching, crucial conversations, cultural awareness, performance management, leadership development, bullying, sexual harassment, employment issues and more. MAA also provides a variety of conflict resolution training programs for businesses, schools, unions, governmental agencies and other community organizations.

Mediation and Arbitration Services

MAA consists of a team of advanced mediators, lawyers, counselors, ombudsmen and arbitrators who provide settlements in areas such as divorce, insurance, employee relations, property disputes, veteran's issues, corporate and tax matters. MAA provides accredited classes for mediation and arbitration certification.

Differentiators:

The Founder of MAA is a Yale Law Alumna who has over 40 years of experience in law and business. MAA's Training Director has worked in federal law enforcement for over 30 years, holds a doctorate in public administration, and is a Licensed Professional Counselor.

Public Contracts Awarded: Dallas ISD, Texas State Technical College, Texas Workforce Commission, Texas Department of Insurance, Texas A&M Central University, Tarleton State University, City of Georgetown.

Past Performance Includes:

Client Name	Project	Contact Information
NMI Alaska, Inc.	Cultural Awareness and Communication training for Company managers.	Paul S. Morgan President Phone: 907-580-6151
Texas A&M Central	Basic Mediation Training and Train the Trainer Training for A&M staff.	T. Flores-Nevarez Director, HR Phone: 254-519-8015
Richard E. Prins Attorney & Counselor at Law USAF JAF Colonel (Retired)	Mediation and Arbitration Services and Training	Richard E. Prins Phone: 210-326-0134

Contact Information

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CAGE CODE: 7FJL4

CHARTER:
 0802015195

CERTIFICATIONS:

SBA, DBE, WBE, HUB,
 WOSB, EDWOSB, SDB

NAICS Codes: 611430

541990

541611

541612

541618

541820

611699

624190

424120

541110

541199

UNSPSC Codes

60105413

60105415

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