

# Austin Texas Mediators LLC (“MAA”)

dba Mediators & Arbitrators of America

dba Mediators of Texas

dba Institute of Communication



## Capability Statement

### Summary:

Mediators & Arbitrators of America (“MAA”) consists of experienced educators, lawyers, military veterans, retired federal law enforcement officers, mediators, chaplains, mental health professionals, lobbyists, and business owners who in addition to **mediating and arbitrating disputes**, provides expert strategic communication training and support services. With such diverse backgrounds and exceptional credentials, including extensive consulting experience, MAA can bring differing perspectives that promote creative solutions.

### Capabilities:

#### *Expert Strategic Communication Training and Support Services*

MAA offers communication and leadership development courses that allow you to be successful in managing and resolving workplace needs more effectively. We have multiple programs to deal with a wide array of issues such as: crucial conversations, cultural awareness, performance management, leadership development, bullying, sexual harassment, EEOC, employment, employee leave, termination and more. MAA also provides a variety of conflict resolution training programs to businesses, schools, unions, governmental agencies and other community organizations.

#### *Mediation and Arbitration Services*

MAA is a team of advanced mediators and arbitrators who provide settlements in areas such as divorce, insurance claims, employee relations, property disputes, veteran’s issues, corporate and tax matters, and elder care.

### Differentiators:

The founder of MAA and our lead trainer is a Yale Law Alumna who has developed and sold several multi-million dollar companies and has over 40 years of experience in law and business. Our communications director has worked in federal law enforcement for over 30 years and holds a doctorate in public administration and is a National Certified Counselor. MAA’s founder was named SBA’s 2016 Small Business Person of The Year in Texas.

### Past Performance Includes:

Client Name	Project	Contact Information
Judge Gravell Williamson County JP3	Provide mediation and conflict resolution services for court #3, Williamson County TX.	Rose Mary Cooper Phone: 512-943-1501
Texas A&M Central	Basic Mediation Training and Train the Trainer Training for A&M staff.	T. Flores-Nevarez Director, HR Phone: 254-519-8015
Tarleton State University	Conflict Resolution training for professors, lecturers, staff and other educators.	Ashleah Baker Phone: 254-968-9890

### Contact Information

Barbara A. Allen, Esq.

Owner CEO

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[www.mediatorsoftexas.com](http://www.mediatorsoftexas.com)

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EIN: 47-1359971

TIN: 32054444776

CAGE CODE: 7FJL4

CHARTER:

0802015195

### **CERTIFICATIONS:**

SBA, DBE, WBE, HUB,

WOSB, EDWOSB, SDB

### NAICS Codes: 611430

541990

541611

541612

541618

541820

611699

624190

424120

541110

541199

### UNSPSC Codes

60105413

60105415

86000000