

Austin Texas Mediators LLC (“MAA”)

dba Mediators & Arbitrators of America
dba Mediators of Texas
dba Institute of Communication



Capability Statement

Summary:

Mediators & Arbitrators of America (“MAA”) consists of experienced educators, lawyers, military veterans, retired federal law enforcement officers, mediators, chaplains, mental health professionals, lobbyists, and business owners who in addition to **mediating and arbitrating disputes**, provides expert strategic communication training and support services. With such diverse backgrounds and exceptional credentials, including extensive consulting experience, MAA can bring differing perspectives that promote creative solutions.

Capabilities:

Expert Strategic Communication Training and Support Services

MAA offers communication and leadership development courses that allow you to be successful in managing and resolving workplace needs more effectively. We have multiple programs to deal with a wide array of issues such as: crucial conversations, cultural awareness, performance management, leadership development, bullying, sexual harassment, EEOC, employment, employee leave, termination and more. MAA also provides a variety of conflict resolution training programs to businesses, schools, unions, governmental agencies and other community organizations.

Mediation and Arbitration Services

MAA is a team of advanced mediators and arbitrators who provide settlements in areas such as divorce, insurance claims, employee relations, property disputes, veteran’s issues, corporate and tax matters, and elder care.

Differentiators:

The founder of MAA and our lead trainer is a Yale Law Alumna who has developed and sold several multi-million dollar companies and has over 40 years of experience in law and business. Our communications director has worked in federal law enforcement for over 30 years and holds a doctorate in public administration and is a National Certified Counselor. MAA’s founder was named SBA’s 2016 Small Business Person of The Year in Texas.

Past Performance Includes:

Client Name	Project	Contact Information
Judge Gravell Williamson County JP3	Provide mediation and conflict resolution services for court #3, Williamson County TX.	Rose Mary Cooper Phone: 512-943-1501
Texas A&M Central	Basic Mediation Training and Train the Trainer Training for A&M staff.	T. Flores-Nevarez Director, HR Phone: 254-519-8015
Tarleton State University	Conflict Resolution training for professors, lecturers, staff and other educators.	Ashleah Baker Phone: 254-968-9890

Contact Information

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TIN: 32054444776

CAGE CODE: 7FJL4

CHARTER:

0802015195

CERTIFICATIONS:

SBA, DBE, WBE, HUB,
WOSB, EDWOSB, SDB

NAICS Codes: 611430

541990

541611

541612

541618

541820

611699

624190

424120

541110

541199

UNSPSC Codes

60105413

60105415

86000000